

Version 11.2

Created on 26/03/2025 04:19 for F2 version 11x

Welcome to version 11.2

In F2 version 11.2, we have improved certain functions and fixed a number of known bugs.

All features

New and exciting features in version 11.2.

F2 Basics

- AD import's handling of error-prone roles has been significantly improved.
- The performance has improved when opening the "New case" window on systems with many case templates.
- The text has been improved in the error message displayed when attempting to delete a shared record that the user has already deleted.
- The participant properties dialogue now closes when clicking on "Open in external system and close participant properties". The function is used in connection with integrations to external systems such as cBrain M4.
- F2 now supports TIFF files that do not comply with the TIFF format specification. This means that even faulty TIFF files can be displayed as PDFs by using the "Restore PDF" function in the file's context menu in the case window.
- F2 no longer shows unnecessary warnings in the log file when importing external participants from a CSV file. The warnings occurred when importing via the EsdhAdm programme.
- Performance has been improved when searching in the "Find link to F2 entity" field in the "Add/edit hyperlink" dialogue on the case when searching for an F2 entity.

F2 Manager 2

- It is possible to adjust the width of the list on the left. In "Settings", choose whether the splitter between list and preview should be adjustable or locked in place.
- It is possible to view meetings for the rest of the week in the meeting list when a day is selected in the meeting calendar. In "Settings", choose whether to view meetings for the selected day or for a week at a time.
- When a date without meetings is selected in the meeting calendar, the "Go to next meeting" button is displayed.
- Chat drafts are now also shown in the chat list in the "Chats" app section.

Metadata Remover

- F2 now ensures that two instances of the module aren't running simultaneously to avoid "snapshot isolation" errors.

Request

- The advanced search field "Recipient unit" in the "Request" search group has been renamed to "Request recipient unit" and has a new help text explaining what the field searches for.

Security

- The third-party library Azure.Identity has been updated to close a potential security vulnerability.
- The third-party library log4net has been updated to close a potential security vulnerability.

Service Builder

- F2 now displays an error message if an invalid time period is specified for the management dashboard in the design template.
- F2 now displays an error message if a field on the design template's "Self-service" and "Task layout" tabs references a named cell that does not exist on the "Calculation" tab.
- F2 now displays an error message if there is a task in the design template's "Self-service" tab whose visibility is dependent on the task itself.

Task Guides

- Performance has been improved when showing a case guide with certain types of tasks.

All bug fixes

Bugs we have fixed in version 11.2.

F2 Basics

- Fixed a bug that caused the search shortcut key to appear twice in the tooltip when advanced search was enabled.
- Fixed a rare bug that caused F2 to close unexpectedly when filling in participant fields.
- Fixed a bug that caused previous record versions to appear as selectable while the record was in edit mode.
- Fixed a bug that caused the "Edit" button in the record window to be active, even when the case was closed and the full case semantics configuration was enabled.
- Fixed a rare bug that prevented certain users from logging in to F2.
- Fixed a rare bug that caused F2 to close unexpectedly when showing chat participants that are "Out of office".
- Fixed a bug that prevented the "Send" button in the record window from updating when the record's delivery type was changed.
- Fixed a bug that caused a previously chosen sorting to fail in windows with multi-level lists, e.g. "Distribution lists" and "Document templates".
- Fixed a bug that prevented reordering of a record's documents when using drag and drop. The error could occur if F2 was configured to copy documents when using drag and drop to a location outside of F2.
- Fixed a bug that prevented an action from being cancelled even though its confirmation dialogue was closed, e.g. "Delete for everyone".
- Fixed a bug that caused the "Customise toolbar and ribbon" window to show menu items that would otherwise not be visible due to lack of privilege.
- Fixed a bug that caused focus to be removed from the text field in the chat window when a message was sent by clicking the "Send" button.
- Fixed a bug that prevented a predefined group from being added as chat participants if one of the users in the group was deactivated.
- Fixed a bug that prevented saving the setting for auto-grouping of participants in the "Select participant" and "Select participants" dialogues.
- Fixed a bug that prevented new users from logging in to F2 if a user setting with a specific setup was saved.
- Fixed a rare bug that prevented participants that are "Out of office" from being searchable.
- Fixed a bug that caused pressing the Enter key in the "Delete personal reminder" dialogue to cancel the action instead of deleting the reminder as expected.

- Fixed a rare bug that caused error handling for importing emails to malfunction when the "SupportMailSender" configuration was set to null.
- Fixed a bug that prevented sending records with attached PDFs that were incorrectly formatted or password-protected. The error occurred specifically in automated sending functions such as "Merge to case participants" and record tasks in case guides.
- Fixed a bug that caused sorting by "My flag" to malfunction.
- Fixed a bug that could cause F2 Desktop to close unexpectedly when retrieving a document.
- Fixed a bug that prevented the title of a new record from being updated on "My desktop" when the record was created via the "New document" menu item in the main window.
- Fixed a bug in the "Customise toolbar and ribbon" window that prevented menu items in drop-down menus in the ribbon from being displayed, which prevented customisation.

F2 Touch

- Fixed a bug that enabled the editing and saving of approvals even though they contained approval steps without an approver.
- Fixed a bug that caused case help suggestions to be shown even if unnecessary based on the configuration.
- Fixed a bug that caused a deactivated flag to be removed from a record when the record was selected.
- Fixed a bug that prevented the date stamp on a chat message from being hidden after being displayed when tapping on the chat message.
- Fixed a rare bug that caused a very light touch to close the menu displaying lists and folders.
- Fixed a bug that could cause the "UNDO" function to work incorrectly when a record was archived or deleted.

F2 Manager 2

- Fixed a bug that caused F2 Manager 2 to freeze if the iPad was set to English and the English language package was unavailable in the "Chats" section.
- Fixed a bug that prevented app sections at the bottom from being hidden when the keyboard was displayed.
- Fixed a bug that caused the buttons in the ribbon above a chat on an approval to be shown incorrectly when changing between approvals.
- Fixed a bug that caused inconsistency between chat participants' initials in the chat list and their initials in F2 Desktop.

- Fixed a bug that caused app sections at the bottom to be hidden in some cases.

Analytics

- Fixed a bug that caused certain columns to be translated incorrectly.
- Fixed a bug that prevented changes in Analytics configurations from automatically taking effect, requiring manual handling on the server.
- Fixed a bug that caused decimals to be formatted incorrectly when exporting to Excel.
- Fixed a bug that caused the date of the last change to be displayed incorrectly. The displayed date was one month prior to the correct one.
- Fixed a rare bug that caused visual displacements in the "Analytics" window in the report setup overview.

Approvals

- Fixed a bug that caused the "Add approver" icon to appear too small.

cSearch

- Fixed a bug that in some instances prevented the content in chats and notes from being shown in cSearch's preview after switching from another chat or note.

Digital Post (Next Generation)

- Fixed a bug that prevented existing unsent Digital Post from being saved if a configuration was changed. The error occurred specifically in connection with the "Reply allowed" option.

FOI Request

- Fixed a bug that prevented a new FOI request from being displayed in the list of active FOI requests until F2 Desktop was restarted.

Merge codes

- Fixed a bug that caused the merge fields overview to freeze during loading and the window to display the loading icon.
- Fixed a bug that prevented the column positions in the "Merge to case participants" window from being saved.

Output manager

- Fixed a bug that prevented records sent to - and then recalled from - output manager from automatically getting the "In progress" status.

Request

- Fixed a bug in the request window that caused the "Request deadline" and "Internal request deadline" fields to be missing fields for adding time stamps.
- Fixed a bug that prevented an icon from being shown on declined requests when the result list was shown as requests.
- Fixed a bug that prevented the "Select another record as answer record" function from removing the previous answer record correctly.

Service Builder

- Fixed a bug that caused file upload to fail with an inaccurate error message. The error could occur if the first task on the "Case guide" tab was missing a phase name.
- Fixed a bug in the design template that caused fields of the "Attachment" type on the "Task layout" tab to be locked and therefore unable to be edited.
- Fixed a bug that caused task titles on the "Task layout" tab to be overwritten by the guidance text, if any.
- Fixed a bug that prevented two pages in a self-service from having the same title.